# MINNESOTA STATE UNIVERSITY ASSOCIATION OF ADMINISTRATIVE AND SERVICE FACULTY MEET and CONFER

#### Thursday, September 7, 2017 1:15-2:45 P.M. CSU 203

#### **AGENDA**

Present: President Davenport, Sara Granberg-Rademacker, Bobby Fleischman, David Jones, Marilyn Wells, Henry Morris, Steve Barrett, Rick Straka, Jean Clarke, Jamie Van Boxel, Kristel Seth, Ramon Pinero, Rich Wheeler, Rachel Tanquist, Carolyn Nelson, Oscar Gonzalez, Melissa Iverson, Ramon Pinero, Tim Adams, Lynn Akey, Kasey Linde

Meeting Chair - Sara Granberg-Rademacker, MSUAASF President

#### I. Information Items

- A. Review of Notes
  - No changes noted. If changes are needed they can be recommended to the MSUAASF President.
- B. MSU President's Report (R. Davenport)
  - D. Malhotra is the new Interim Chancellor of Minnesota State. D. Malhotra has worked on campuses for almost his entire career and was the President at Metro State University until his retirement. D. Malhotra was called back from retirement to be Minnesota State's Chancellor until a permanent Chancellor is found.
  - Chancellor Malhotra has already visited our campus 3 times. His reception across Minnesota State has been extremely positive and campuses are excited about his leadership. It is nice to have a Chancellor who knows what it's like to work on a campus.
  - There will be a leadership retreat in Brainard on Monday and Tuesday (September 11<sup>th</sup>-12<sup>th</sup>) to finalize 3 or 4 goals Chancellor Malhotra wants to achieve. R. Davenport will share more on these at the next Meet and Confer.
  - R. Davenport stressed at his university address that the biggest challenge to financial sustainability is student retention. Competition is tremendous to recruit every available student. R. Davenport voiced his concerns of continuing our high enrollment numbers with this level of competition.
  - It is difficult to manage our budget with declining enrollment numbers and losing students.
  - R. Davenport highlighted at convocation that retention needs to be a focus. We've got some huge financial problems ahead if we do not do a better job at retention. Our jobs depend on keeping students here and graduating them.
  - Online learning one approach to increase student enrollment
  - G. Zierdt with M. Wells kicking off new advising model this year to hopefully help bridge the graduation and retention gap.
  - Underrepresented students are 10 percentage points behind white students to graduation and retention.
  - Overall we are off to good start this school year. We have ideas and plan but we need to do it together.
- C. MSUAASF President's Report (S. Granberg-Rademacker)
  - S. Granberg-Rademacker thanked R. Davenport and the System Office for their leadership with DACA and Charlottesville. This speaks directly to our members' hearts, as students will be impacted.

- This is a busy time of year for our members. There have been lots of challenges with the
  transitions from salary to hourly. This transition changes how we look at student success.
  We now have to balance the amount of hours we work versus the work that needs to be
  done.
- Residential Life employees transitioning from salary to hourly during first week of classes was tumultuous.
- There are currently ongoing negotiations with the Systems Office.
- The MSUAASF Position Allocation Matrix has undergone significant changes. This year, we will be learning how to write position descriptions in accordance with these changes.
- Local MSUAASF is currently re-writing our constitution; specifically defining the roles of the MSUAASF board.
- We are currently looking at how the transition from salary to hourly impacts shared governance.
- D. Vice President Student Affairs & Enrollment Management Report (D. Jones)
  - For fall we are down 113 Full Year Equivalent.
    - o 1.8% decline.
    - o This breaks down to 101 First Year Students, 12 Graduate Students.
    - o 10<sup>th</sup> largest first year class in Minnesota State Mankato's history.
  - Bemidji and Metro State are the only two in the system that are up enrollment for this fall, everyone else is down enrollment.
    - o This being said, we have increased our market share of credits taught across the system this year.
  - Demographic curve of high school graduates in Minnesota.
    - o 62500 high school graduates which is stable over time.
    - o An increase to 29% underrepresented students in state demographics.
  - There has been a shift in how we handle graduate applications.
    - o Dean B. Reis, C. Mickle, and B. Jones were all on the team to spearhead this.
    - o M. Wells and D. Jones worked behind the scenes on how to get this information into ISRS.
    - o Provides efficiencies we haven't had before.
    - o Graduate specific CRM to target prospective graduate students to enroll in the university.
    - o This change will impact staff in our union.
    - o D. Jones is excited about change.

#### II. Discussion Items

- A. Budget (R. Straka)
  - We will cover budgeting updates at the next Meet and Confer
  - A piece of good news for MSUAASF members is that MMB changed employer health cost from 10% to 2.86%.
- B. HR Topics (Steve Barrett)
  - Human Resource Vacancies
    - o If you have any questions on vacancies please send S. Barrett an email
    - o The vacancy list will soon sort by category instead of position number. This is S. Barrett's first sweeping change since he became the HR Director. The list will say if a position is posted, posted and open, or sending offers to someone.
    - o HR Team will be updated on this change shortly.
    - o S. Granberg-Rademacker asked why there are different position numbers that list the same position. S. Barrett says that it can happen when someone leaves a position and we post it is then given a new position number. S. Barrett does not think that this is currently a logical process.

#### • FLSA

- H. Morris asked how many people in our union have changed from exempt to nonexempt.
  - S. Barrett is not sure of exact numbers at this time but he will go back and look.
- We are submitting positions in batches instead of all at once. A couple batches have come back.
- One batch is on hold due to academic advisors.
  - Provision in FLSA says that advisors are exempt in certain situations.
  - System Office and university interpreting this provision differently. All 7
     Universities think they should be exempt but the System Office disagrees.
  - Ongoing discussion. Stay tuned, hopefully more information will be available in October.
- o For the remaining positions, 10 batches are left to submit to office.
  - HR is drafting communications to all MSUAASF members and supervisors with a timeline for when their position will be submitted.
  - Once positions are sent to System Office we are unsure of their timelines but it can take anywhere from 2 weeks to 60 days.
  - All positions must be submitted by March 2018 so all decisions are made by June 2018.
  - Currently not submitting any more batches until the academic advisor issue is resolved.
- Some byproducts of FSLA decisions:
  - Potential effect of salary v. hourly on shared governance and collaborative activities.
  - Example: search committees would be work hours.
  - May have to adjust work schedule and workload in regular job to accommodate both interests.
  - HR making a guidance document for how employees can continue to serve on committees and shared governance. Shared governance should not change just because someone becomes hourly. Shared governance is good and has been good for University.
- o S. Granberg-Rademacker stresses that MSUAASF does not have an agenda on who is hourly or salary. Members have mixed feeling across the board.
  - Changing to hourly changes the culture of how we do things.
  - More challenging way for how we do things.
- S. Barrett states that the fair thing we can do to make sure that the law is applied fairly and properly. Other than the academic advisor positions conversations with System Office have been productive.
- C. Introduction of Tim Adams, Military & Veteran Student Success Coordinator
  - D. Jones introduced T. Adams to the MSUAASF Team
  - T. Adams will be working 20 hours a week in the student activities area of CSU
    - T. Adams is military retiree with over 25 years of experience
    - There are over 600 veterans on campus that wanted more attention
  - T. Adams helps to provide veterans with the best opportunity to succeed with academic and personal goals
    - o T. Adams will help to build a sense of community, welcome them to Veterans Center, and help connect veterans with other veterans who understand them
    - T. Adams will make sure veterans are aware of resources that are available to them such as County, State, and Federal Programs
  - Please refer any veteran students to T. Adams
    - o T. Adams will be a point of contact if you have problem with student who is a veteran.

- Open house with Veteran's Affairs office coming soon. Come check out the center and get free food!
- T. Adams will also be reaching out to faculty/staff with success stories of our veteran students

#### D. Director of Scholarships Update (C. Nelson)

- C. Nelson's role at university has been formalized as the Director of Scholarships
  - o C. Nelson will answer any questions with scholarship administration and works with departments to make sure scholarship information is available to students.
  - o University Advancement still plays a significant role in scholarships.
- C. Nelson is establishing new online scholarship office
  - O Website will be up in next couple of months
- Great Lakes Emergency Grant Program
  - o Please spread the word of this grant to as many students as possible.
  - o This is a \$420,000 grant for students who display an emergency need.
  - o To be eligible students must be undergraduates, enrolled (full or part time), FAFSA eligible, and have an Expected Family Contribution (EFC) number of 7000 or less.
  - o Students can only use this grant one time up to \$1000.
  - Students must meet with a grant advisor to be eligible. Advisors will help craft a successful application. Advisors will also discuss with the students how the bill occurred, how they got into the situation, and what can be done differently next time.
  - o Students will need to complete the online application and provide supporting documentation to be considered.
  - Whether the application is approved or not approved, the Grant Advisor will meet with student again 1-2 weeks after the decision to discuss the future. The second meeting will focus on financial literacy and the student's general budget instead of the student's budget in crisis.
  - O C. Nelson believes this program will make a retention impact through the advising connection since the advisor will be a point of contact for students on campus and refer the students to appropriate departments based on individual needs (ex. a student with mental health issues is connected to the counseling center)
  - o So far: 70 inquiries in the first 2 weeks. 11 completed applications and 5 awards are out the door.
  - o From time to application we only have 2 days to review their application and send the finances out to the vendor (we must pay the business directly).
  - o Examples of financial emergencies so far are veterinary bills, car bills, eviction, medical/dental bills, etc.
  - o This grant does not cover expected expenses, such as tuition. Student housing and meal plans can be paid for.
  - o So far, 42 advisors are trained. Lots of participation from MSUAASF, IFO, and AFSCME.

#### E. Strategic Budget Planning (R. Straka/L. Akey)

- The strategic budget plan is to set up academic and nonacademic programs for investment, for maintenance, and for reduction.
- The University is looking at the reallocation of funds since we don't have the funds to maintain what we've been doing and invest in new ventures.
- L. Akey detailed the timeline of the plan (worksheet attached).
  - o There are 4-5 stages of process.
  - o We are currently in the Implementation phase.
  - We will be moving to data and information phase. Identify tracks that are appropriate for each program. Each Vice President will work with their respective non-academic programs for reclassification.
  - o Looking at the completion of narratives will take up majority of fall term
  - o The final categorization phase will happen later in fall term.

- o The appeals process will happen in the spring.
- o Final categorization will happen at the end of spring term.
- o We will then evaluate process into next fall.
- o Will re-review process every 4 years (next review will be 2020-2021).
- There will be opportunities for support in evaluating such as Q&A sessions and workshops.
- S. Granberg-Rademacker asked: What constitutes what a non-academic program is?
  - L. Akey replied that it is a non-award producing program (definition of what a program is will be up to the area's vice president)
  - R. Straka gave an example for how a division breaks down. For example: Student Financial Services, the Business Office, and Athletics are all distinct programs.
- 42-47 members part of party: bargaining units, meet and confer, etc.
- There will evaluation groups to help with classification. A group would not judge program they're not related to. Each program would have 3-4 teams. Each team would evaluate 10-12 programs.
- Minnesota State budgeting process similar to this process.

#### F. Online Learning (L. Akey)

- P. Davenport asked cabinet to do early work to prepare a concept plan/audit capability for online learning.
  - o L. Akey is coordinating this with all divisions.
- Purpose of audit to determine if we go forward with online programs, what are the obstacles? Can we go above the 50 or so we already have? Can we offer our programs to individuals outside of the University?
- Cover letter (attached) and executive level summary are attached. Full document located online.
  - O The draft is a framework for the essential conversations we need to have about how we currently support our online programs and our ability to expand online learning in a sustainable way.
  - o L. Akey stresses that this document is not a deep dive of every conversation we need to have about online learning (it is only 42 pages).
- Our online learning process is currently not a seamless student centered process.
  - We currently have approved 50 online programs (not the same as individual courses).
  - o Online learning needs touch points with all levels of the University, ex. billing, veteran's affairs, etc.
  - o Lots of departments doing work arounds, no process in place
  - o M. Wells added that we need a clean list of what our online approved list is.
  - o The Higher Learning Commission mentioned online is a place of improvement for our University.
- Cabinet developed objectives in 8 core areas (top of page 2 of the attachment)
  - o The plan is to take the best practice models and test them with 1-2 programs.
  - o L. Akey asks for input on the process. Did we miss something? Can we combine the 8 key components? Are some not relevant? Are the timelines reasonable?
  - o S. Granberg-Rademacker suggests that we take this document back for our execteam to give feedback at a later time
- Minnesota State system is currently developing an online strategic plan and we would like to be on forefront of this.
- M. Wells and L. Akey are open to come to a general membership meeting to discuss further how we can serve online students and serve them well.
  - o S. Granberg-Rademacker added that online learning needs the student success pieces that our members provide which part is of why we need more input.

- G. University Strategic Directions, 2016-2021 (L. Akey)
  - Handout Provided. The front side of the handout reviews the 6 strategic directions and the backside goes over the timeline.
  - 6 task forces created to articulate goals and directions to move our 6 strategic directions forward.
    - We are currently at the implementation and action plan.
    - We are working to develop action plans for all 6 strategic directions
    - o This is a way to measurably show how we're better in 2021 than 2017.
  - Planning Sub Meet and Confer will still be highly involved in this process.

#### H. Learning Beyond the Classroom Pilot Update (MSUAASF)

- D. Jones reached out to E. Johnson and R. Dass for updates about a couple meetings the leadership team had across the summer
- Moving ahead with pilot for fall.
  - o Currently finding student groups to help participate.
  - o Non-credit bearing opportunity to attend events for a more global experience.
- M. Wells added that this is an extra endorsement on students' transcripts and not a barrier to graduation. This decision came out of the work from last spring.
- R. Dass and E. Johnson might be willing to present more at a future membership meeting.

#### I. Campus Climate Survey (H. Morris)

- 1 page executive summary (attached)
- 140 pages of results compiled from the spring term survey.
  - o 1300 people took survey which is high reporting for survey like this.
  - o Both outside and inside consultants wrote and implemented the survey.
  - o Full results will be put online on the diversity webpage
  - o H. Morris requested feedback to see if there something interesting that was missed from survey results that should be on executive summary.
  - O The plan for the executive summary is to have an overview of 2-3 pages with charts and graphs to highlight the main points.
  - o Please provide feedback before the next Meet and Confer.
- H. Morris stresses that this survey is just a snapshot. If we did this survey at a different point in time we could have had different responses.
  - o Last survey we did was 15-16 years ago. The next survey will be much faster.
- H. Morris also cautions that we can't take the responses personally. We need to learn from it see what people think about things we're doing.
  - O As a University, we need to find out where we are missing the boat and try to change it.
  - o By and large most people were satisfied with the University, but there was a drop off in satisfaction for non-majority populations.
- This survey will help us see if our current Diversity Inclusion Plan is making a difference and it will help us write our next plan.
  - o For example this survey shows where people feel unsafe on campus which we can share with security.
- Other ideas are focus groups with faculty and staff to see what we can do differently to fit their needs and multicultural programs for faculty and staff to help them work with a more diverse student population.

#### J. Space Utilization Study (R. Straka)

- Similar to Gage Towers, it will be cheaper to demolish Armstrong than to renovate it.
- The Board of Trustees will not approve new square feet.

- Due to our lowered space utilization, we are not going to get approved for 144000 new square feet to replace Armstrong.
- Our space utilization is lower this year because we built 2 buildings in last 6 years, we've had a slight decline of students, and we've had a shift of face to face to online.
- Our total square feet is 120 sq. per FYE. The next lowest Minnesota State school is 165 SQ per FYE.
  - o R. Straka believes we shouldn't just look at academic space utilization but total space
- We are still asking for planning money in the 2020 bonding request.
- R. Davenport adds that we don't know who next governor is going to be which will play into whether our request is approved.

#### K. Minnesota State System: Update on DACA (R. Davenport)

- International enrollment numbers look really good for this year, but with the DACA program being withdrawn by Trump enrollment drops are a concern.
- R. Davenport will drafting another DACA letter.
- R. Davenport believes that the courts will overturn decision. However, since we aren't sure students are left hanging.
- This count impact our international relationships if something isn't done.
- We will hear about steps we need to take to address these concerns at future meetings.

#### L. Campus Drive Changes (K. Linde standing in for K. Stanley)

- We have to align our work to retention since it is key.
- The general scholarship fund and the emergency grant will be promoted because these funds promote retention and give front line professionals way to make a difference.
- Campus Drive starting Sept 18-29<sup>th.</sup>
- There will be a Friday wrap up with a free breakfast to say thank you. You don't need to make gift to attend. The breakfast is so the University community can come together and celebrate what we do.
- K. Linde also mentions that you can give to these 2 areas and claim them on your taxes.
- R. Davenport emphasizes that many students drop out because they are a few hundred dollars short on funds. We could save lots of students we could save if we can just help them out since the financial aid office can't always assist in these situations
- K. Linde adds that if we can just save one student it's worth it.

#### FY18 Meeting Dates

October 5, 2017 November 2, 2017 December 7, 2017 January 11, 2018 February 1, 2018 March 1, 2018 April 5, 2018 May 3, 2018

# Meet Confer Vacancies

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PRF_no W.	FA17115	FA17116	FA17117	FA17118	FA17119	FA17120	FA18015	FA18017	FA18018	FA18019	FA18020	FA18021	117001	1117602
POSITION TITLE	Groundskeeper intermediate	General Maintenance Worker	General Maintenance Worker	General Maintenance Worker	General Maintenance Worker	General Maintenance Worker	per	General Maintenance Worker	General Maintenance Worker	General Maintenance Worker	General Maintenance Worker	General Maintenance Worker	Computer Store Technical Specialist	Desktop Software Manager
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DEPARTMENT	Academic Technology	IT Solutions	Academic Technology	Application Development	Application Development	Human Resources	Human Resources	Equal Opportunity & Title IX	Residential Life	Residential Life	Tables and an Malax	Residential Life	Residential Life	Residential Life
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POSITION TITLE	ITS 3 / Instructional Technologist	Systems Supervisar/ACIO	Desktop and Lab Software Manager	Data Warehouse/Data base Developer	Data Warehouse/Data base Developer	Benefits Specialist	HR Specialist 2 / HR Generalist	Equal Opportunity & Title IX Specialist	General Maintenance Worker Lead	General Maintenance Worker Lead	Campus Security Officer	Administrative Assistant	General Maintenance Worker	General Maintenance Worker
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DEPARTMENT	OASIS	Dental Hygiene	Family Consumer Science	COB Dean's Office	International Student & Scholar Services	International Student & Scholar Services	Mechanical & Civil Engineering	School of Nursing	Biological Sciences	Philosophy	Chemistry & Geology	Health Science
ISION_COLL!	¥¥	AA - CAHN	AA - CAHN	AA-COB	AA		AA - CSET	AA - CAHN	AA - CSET	AA - CAH	AA - CSET	AA - CAHN
SEARCH STATUS	NO LONGER BEING FILLED	FAILED SEARCH	HIRED	HIRED	Not yet started	FAILED SEARCH	NO LONGER BEING FILLED	HIRED	NO LONGER BEING FILLED	Not yet started	HIRED	HIRED
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WAIVER POSITION	EXISTIN G	EXISTIN G	EXISTIN G	EXISTIN	EXISTIN G	EXISTIN G	EXISTIN G	EXISTIN G	EXISTIN	NEW	EXISTIN G	EXISTIN
WAIVER						•	YES	YES	YES	and the state of t	YES	
PRF_no	AA18059	AA18060	AA18061	AA18064	AA18065	AA18067	AA18068	AA18070	AA18072	AA18074	AA18075	AA18076
POSITION TITLE	Recruitment & Retention Advisor	Assistant Professor	Assistant Professor	Director of Communication & Events	Assistant Director of Sponsored Programs	international Student & Scholar Services Advisor	Assistant Professor/Instruct or	Assistant Professor	Asst. Professor/Instruct or - Microbiologist	Instructor	Instructor	Assistant Professor
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JFFEREE NAM	Amber		Lucas Mosher		Jeremy Frast	en emana em emante de	Thomas Walkington		Carl Bock	Tina Kilaberia	David Clisbe <i>e</i>
ANK/RANG	æ	Asst Prof	Instr		ASST PROF	۵	Asst Prof	Prof	Asst Prof	Asst Prof	Asst Prof/Instr
DEPARTMENT	Arts & Humanities Dean's Office	K-12 & Secondary Programs	Library Services	Undergraduat e Education	Human Performance - Exercise Science	Center for Education Abroad and Away	URSI	Integrated Engineering	Law Enforcement	Social Work	Computer Information Science
ISION_COLL!	AA - CAH	AA - COE	A A	AA	AA - CAHN	<b>AA</b>	AA - CSBS	AA - CSET	AA - CSB5	AA - CSBS	AA - CSET
SEARCH STATUS	HIRED	FAILED SEARCH	HIRED	ADVERTISEMENT OPEN	HIRED	FINALISTS SELECTED	HIRED	QTQH NO	HIRED	HIRED	HIRED
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FUNDS	EXISTING	EXISTING	EXISTING	NEW	EXISTING	EXISTING	EXISTING	EXISTING	EXISTING	EXISTING	NEW
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PRF_no	AA18077	AA18080	AA18081	AA18082	AA18083	AA18084	AA18085	AA18087	AA18090	AA18091	AA18092
POSITION TITLE	Director of Communication & Endowment Programs	Assistant Professor	Librarian	Director, Academic Advising	Assistant Professor	Director of Education Abroad and Away	Assistant Professor	Research Professor	Assistant Professor	Assistant Professor	Assistant Professor / Instructor
n o	<b>5</b>	<b>&gt;</b>	<b>D</b>	; >	<b>&gt;</b>	<b>5</b>	<b>a</b>		<b>5</b>	2	٥

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START DATE	8/14/2017	8/14/2017	8/14/2017	8/14/2017		7/1/2017	8/14/2017	8/14/2017	8/21/2017	8/14/2017	
PFEREE NAM	Elizabeth Ahrens	Kathy Richie	John Estail	Yvonne Cariveau	***	Ann-Marie Swartz- Beckius	kristi Bergeson	Michael	Xochitl Valencia	Shane Bowyer	
ANK/RANG	Asst Prof	Asst Prof	Asst Prof	Asst Prof	7	α .	Asst. Prof	INSTR	ದು	ASST PROF	œ
DEPARTMENT	Accounting	Marketing/Inte rnational Business	Accounting/Bu siness Law	Management	PALS	OASIS	Educational Stds: EEC	Mathematics and Statistics	Center for Education Abroad & Away	Management	The Children's House
ISION_COLL!	AA - COB	AA - COB	AA - COB	AA - COB	AA	<b>AA</b> .	AA - COE	AA - CSET	АА	AA - COB	AA - COE
SEARCH STATUS	ніяер	HIRED	HIRED	HIRED	OFFEREE APPROVED	HIRED	HIRED	HIRED	HIRED	HIRED	OFFEREE APPROVED
TION	FIXED	FIXED	FIXED TERM	FIXED TERM	AT	FIXED	FIXED TERM	FIXED	FIXED	FIXED	PROB
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MAIVER	YES	YES	YES	YES		YES	YES	YES	YES	YES	
PRF_no	AA18093	AA18095	AA18096	AA18097	AA18098	AA18099	AA18101	AA18104	AA18108	AA18109	AA18111
POSITION TITLE	Assistant Professor	Assistant Professor	Assistant Professor	Assistant Professor	Executive Director of PALS	Interim Recruitment & Retention Advisor	Assistant Professor	Instructor	Interim Education Abroad Advisor	Assistant Professor	Head Teacher/Preschoo
D O	n	<b>5</b>	<b>**</b>	<b>a</b>	_	5	<b>ב</b>	ב 	2		<b>⊃</b>

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DEPARTMENT	Dean's Office	The Children's House	Automotive & Manufacturing Engineering Technology	MN Institute for Natural Resources, Agriculture and Land Stewardship (MINRALS)	International Student & Scholar Services	Dental Hygiene	Counseling & Student Personnel	Chemistry and Geology	K-12 & Secondary Programs	Biological Sciences	Management	Management
ISION_COLL!	AA - CSET	AA - COE	AA - CSET	AA - CSET	AA	AA - CAHN	AA - COE	AA - CSET	AA - COE	AA - CSET	AA - COB	AA - COB
SEARCH STATUS	Not yet started	HIRED	Not yet started	ADVERTISEMENT OPEN	Not yet started	Not yet started	WORK EXPERIENCE COMPLETED	ADVERTISEMENT OPEN	ADVERTISEMENT OPEN	ON HOLD	Not yet started	Not yet started
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FUNDS	EXISTING	EXISTING	EXISTING	NEW	EXISTING	EXISTING	EXISTING	EXISTING	EXISTING	existing	EXISTING	EXISTING
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PRF_no	AA18113	AA18114	AA18116	AA18117	AA18118	AA18120	AA18122	AA19001	AA19002	AA19004	AA19005	AA19006
POSITION TITLE	Director of Communications and Events	Interim Head Teacher/Preschoo	Associate / Assistant Professor	Director of MN Institute for Natural Resources, Agriculture and Land Stewardship	International Student & Scholar Services Advisor	Assistant Professor	Assistant Professor	Assistant Professor	Associate / Assistant Professor	Associate / Assistant Professor	Assistant Professor	Assistant Professor
ال	ב	<u> </u>	<b>5</b>		<b>5</b>	<b>⊃</b>	<b>&gt;</b>	, 	<b>D</b>	<u> </u>	<u></u>	<b>D</b>

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THE RESERVE AND THE PERSON OF							8/1/2017	7/10/2017	8/1/2017	7/3/2017	7/1/2017	7/3/2017
		;					Chad Brinkman	Mike Turgeon	Anthony Scherber	Collin Prosser	Mike Schott	Ketty Paula
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	computer Information Science	Computer Information Science	Physics and Astronomy	Mass Media	Music	WLC/Spanish	Intercollegiate Athletics	Intercollegiate Athletics	Intercollegiate Athletics	Intercollegiate Athletics	Intercollegiate Athletics	Intercollegiate Athletics
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	Associate / Assistant Professor	Associate / Assistant Professor	Assistant Professor	Assistant Professor	Assistant Professor	Assistant Professor	Assistant Athletic Trainer	Head Mens & Womens Track Coach / Assistant Professor	Assistant Athletic Director for Sport Operations	Assistant Football Coach (Offensive Line)	Men's Associate Head Basketball Coach / Assistant Professor	Women's Assistant Basketball Coach / Instructor
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START DATE	7/1/2017	7/1/2017	5/31/2017	7/1/2017	7/1/2017	:	:		7/12/2017		7/24/2017
IFFEREE NAM	Bryan Schmid	Darren Blue	Todd Knott	Jeff Giesen	Benjamin Jones				Patrick Garvin		Allison Rice
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DEPARTMENT	Intercollegiate Athletics	Intercollegiate Athlefics	Intercollegiate Athletics	Intercollegiate Athletics	Intercollegiate Athletics	Intercollegiate Athletics	Intercollegiate Athletics	Intercollegiate Athletics	Intercollegiatie Athletics	Intercollegiate Athletics	Intercollegiate Athletics
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SEARCH STATUS	HIRED	HIRED	HIRED	HIRED	HIRED	NO LONGER BEING FILLED	NO LONGER BEING FILLED	NO LONGER BEING FILLED	НІЯЕО	REVIEWING APPLICATIONS	HIRED
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WAIVER POSITION	EXISTIN G	EXISTIN G	EXISTIN G	EXISTIN	EXISTIN	EXISTIN G	EXISTIN	EXISTIN G	EXISTIN	EXISTIN G	EXISTIN G
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PRF_no	FA18002	FA18003	FA18004	FA18005	FA18007	FA18008	FA18009	FA18010	FA18011	FA18012	FA18013
POSITION TITLE	Assistant Football Coach / Instructor	Men's Assistant Hockey Coach / Assistant Professor	Men's Assistant Hockey Coach / Assistant Professor	Women's Assistant Hockey Coach / Instructor	Women's Assistant Soccer Coach / Instructor	Men's Assistant Football & Track & Field Coach / Instructor	Women's Assistant Volleyball Coach / Instructor	Men's Assistant Wrestling Coach	Assistant Basketball Coach	Assistant Wrestling Coach	Assistant Volleyball Coach
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START DATE			8/30/2017	6/5/2017	7/5/2017	6/26/2017	7/24/2017	7/31/2017	7/31/2017	7/201/7	8/3/2017		
FFEREE NAM			Beverly Gruenzner	Timothy Adams	Sarah Frazier	Oscar Gonzalez	Mai See Yang	Riley Devenport	Rachel Hoehn	Kelly Allen	Daniel Vorwerk		
ANK/RANG	u	Instr	ω	<b>6</b>	æ	O .	<b>a</b>	ш	en :	<b>6</b>	ω	J	
DEPARTMENT	Intercollegiate Athletics	Track and Field	intercollegiate Athletics	Military & Veteran Student Success	Residential Life	Admissions	Admissions	Admissions	Admissions	Residential Life	Residential Life	Student Health Services	Admissions
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SEARCH STATUS	FINALISTS SELECTED	VERBAL OFFER EXTENDED	HIRED	HIRED	HIRED	HIRED	HIRED	HIRED	HIRED	HIRED	HIRED	REVIEWING APPLICATIONS	ADVERTISEMENT OPEN
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PRF_no	FA18014	FA18016	FA18022	SA17012	SA17032	SA17047	SA17048	SA17049	SA17051	SA18000	SA18602	SA18003	SA18006
POSITION TITLE	Director of Marketing & Community Engagement	Assistant Track and Field Coach - Jumps/Multi	Interim Athletic Training Assistant	Military & Veteran Student Success Coordinator	Hall Director	Assistant Director of Admissions	Regional Admissions Officer	Admissions Officer	Admissions Officer	Interim Hall Director	Interim Hall Director	Coordinator of Alcohol & Drug Sanction Education	Transfer Liaison
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START DATE	8/15/2017	8/21/2017		The state of the s	6/22/2017	7/17/2017	6/12/2017		#		9/11/2017	
IFFEREE NAM	Frederick de Ruiter	Logan Campa			Jared Hansen	Tammy Bohlke	Greg Weis			4		
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DEPARTMENT	Residential Life	Admissions	Student Health Services	University Extended Education - TCE	University Extended Education/TCE	Continuing & Professional Education	University Development	University Development	Development	University Development	Alumni Relations	University Development
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SEARCH STATUS	HIRED	HIRED	ADVERTISEMENT OPEN	Not yet started	HIRED	HIRED	HRED	WRITTEN OFFER EXTENDED	FAILED SEARCH	FAILED SEARCH	WRITTEN OFFER EXTENDED	REVIEWING APPLICATIONS
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WAIVER	YES	YES			YES							
PRF_no	SA18008	SA18010	SA18011	SP17007	SP17008	SP17010	UA17008	UA17010	UA17011	UA17013	UA17014	UA18000
POSITION TITLE	Interim Program Advisor	Interim Admissions Officer	Physician	Industry Relations Director	Industry Relations Director	Program Coordinator	Director of Development	Director of Development for College of Arts & Humanities	Director of Development, CAHN	Director of Development for COB	Associate Director of Alumni Relations	Director of Development, COB
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# **Emergency Grant Program**

Minnesota State University, Mankato, through a partnership with Great Lakes Higher Education Corporation, is pleased to offer a new Emergency Grant Program to current Minnesota State Mankato students.

## What is an Emergency Grant?

Too often, financial emergencies spell the end of college for low-income students.

For many students, an unexpected car repair or a medical bill can mean the end of their college hopes. While typically not large expenses, they can be enough to put these students in a serious bind: stay in college or pay the bill. By quickly delivering small grants to students encountering unexpected expenses, Minnesota State University, Mankato helps more of these students stay in school and on track for degree completion.

### **2017-2019** Eligibility

Eligible students will:

- Be undergraduate, FAFSA eligible student with an Expected Family Contribution (EFC) of \$7,000 or less;
- Meet with a Grant Advisor to complete an Emergency Grant Application with expense documentation; AND
- Be enrolled during the semester funds are awarded.

Students may only benefit from an emergency grant award once.

Contact: Carolyn Nelson, Director of Scholarships, carolyn.nelson@mnsu.edu, 507-389-5889

www.mnsu.edu/emergencygrant





#### UNIVERSITY STRATEGIC DIRECTIONS, 2016 – 2021 http://www.mnsu.edu/planning/strategicplan.html

As Minnesota State University, Mankato nears its 150th year of existence, we stand on the threshold of a new era. We have reached this point because of our intense desire to go further by combining big ideas with real-world thinking to turn dreams into reality. As we plan for our future we must acknowledge what is happening in higher education today in the context of demographic changes, financial challenges and workforce needs, global issues, diversity and a multitude of forces impacting Minnesota, our country and our world.

Poised to become an even greater University, one that is not only an engine but a leader in generating solutions for the problems facing our state, nation and world, President Richard Davenport, identified six University Strategic Directions:

#### **Enhancing Student Success and Completion**

Minnesota State Mankato will uphold its value of being an innovative student centered learning community where students, both undergraduate and graduate, go farther than they thought possible. The Enhancing Student Success and Completion Task Force was charged to examine trends and changes, future implications, and effective ideas and strategies that will advance ongoing transformation of student success and completion for all students during the timeframe of the strategic plan.

#### Elevating Faculty Distinction and Academic Achievement

Minnesota State Mankato will uphold academic principles of teaching excellence and innovation, entrepreneurial thinking and innovation, and research, scholarly and creative activity, and areas of distinction within academic, research, and industry. The Elevating Distinction and Academic Achievement Task Force was charged to recognize, communicate, and promote national prestige and distinction among our faculty and academic degree programs, and to tell our story of faculty distinction and academic achievement, boldly and more often.

#### **Expanding Regional and Global Impact**

Minnesota State Mankato will expand its reach as a premier provider of effective undergraduate and graduate teaching, scholarship, and research in service to the state, the region, and the global community. The Expanding Regional and Global Impact Task Force was charged to examine the barriers, understand the factors for success, and identify strategies that will enable the University to dramatically increase its regional and global impact.

#### Leading Equity and Inclusive Excellence

Minnesota State Mankato will advance equity and inclusive excellence as an essential component of an active and engaged learning community. Diversity enhances the educational process, it fosters good citizenship, and develops strong communities. Diversity promotes economic prosperity as it prepares globally-oriented citizens who can compete successfully in an interconnected global economy. The Leading Equity and Inclusive Excellence Task Force was charged to identify strategies that will propel the University forward in its ability to lead and influence measurable progress in diversity, inclusion, and equity across the university, as well as being a beacon of change and hope throughout the community and region.

#### Advancing a Culture of Evidence and Innovative Organizational Designs

Minnesota State Mankato will establish a culture of evidence-based decision-making. The use of data to inform institutional strategy will advance innovative organizational designs that will heighten efficiency and effectiveness. When used effectively, data highlights areas of challenge, prioritizes efforts around what is working and what is not, and sets a direct, clear course toward sustainable institutional change that drives achievement. The Advancing a Culture of Evidence and Innovative Organizational Designs Task Force was charged to examine the barriers to rapidly advancing a culture of evidence at Minnesota State Mankato, recognize key factors for success, and identify strategies that will launch the University forward and establish it as a recognized leader in data utilization, data-informed strategy development and decision-making, and innovative organizational design.

#### Leveraging the Power of Partnerships and Collaboration

Minnesota State Mankato will increase the quantity and quality of internal and external partnerships and collaborations that will ignite big ideas with real world thinking. True to its mission, the University promotes learning in service to the state, the region, and the global community. This mission will be further heightened and sustained by enriching strategic partnerships and collaboration. The Leveraging the Power of Partnerships and Collaboration Task Force was charged to examine the barriers, understand the factors for success, and identify strategies that will advance the University forward and establish strategic value-added partnerships and collaborations.

#### Strategic Planning Milestones and Timeline

Planning Milestones	Timeline
Task Force Initial Meetings	November 9-28, 2016
Task Force Mid-Term/Check-In	January 16, 2017
Task Force Final Report Due	March 2017
Planning Sub-Meet Review and Recommendation of Task Force Reports	April 2017
Cabinet Review of Task Force Reports	May 2017
Strategy Implementation	August 2017
Implementation Milestones	Timeline
President Announces Strategic Directions, Goals, and Objectives	September 2017
Published Electronic University Strategic Plan 2016-2021, with Strategic Directions, Goals, and Objectives	September 2017
Responsible Leading Entity Designated to Develop an Action Plan for each Strategic Objective	September 2017
Strategic Direction Metrics and Baseline Measures Established	Between September and December 2017
Draft Action Plans Developed and Submitted to Institutional Research, Planning and Assessment	Between September and December 2017
Draft Action Plans Recommended by Cabinet and Approved by the President	Between September and December 2017
Action Plan Progress Monitoring and Reporting on an Annual Basis	June 2018, 2019, 2020, 2021

Strategic Planning updates will be regularly provided to the Planning Sub-Meet and Confer and posted online at <a href="http://www.mnsu.edu/planning/strategicplan.html">http://www.mnsu.edu/planning/strategicplan.html</a>

# GENERAL FUND STRATEGIC BUDGET PLANNING PROCESS IMPLEMENTATION TIMELINE 2017-2018 ACADEMIC YEAR HTTPS://www.mnsu.edu/planning/sbp.html

TIMELINE	PROCESS/STEPS	COMMUNICATION POINTS
Strategic Budge	t Planning Implementation Phase	
Aug. / Early Sept. 2017	<ul> <li>Review of SBP Process Implementation Timeline (Council of Deans, Joint Budget, Planning, and Assess &amp; Eval Sub-Meet, Meet and Confer).</li> <li>Establish a communication platform (i.e. dashboard, web site) with current University budget and strategic investment and reduction information.</li> </ul>	Council of Deans (Aug. 2) Joint Sub-Meet (Aug. 31) Meet and Confer (Sept. 7)
Data and Inform	ation Generation Phase	
Early Sept. 2017	<ul> <li>Confirm roster of Programs (e.g. Program Inventory). Programs in consultation with Dean/VP identify Programs/Units for evaluation and Program Type for evaluation:         <ul> <li>Undergraduate Award Completion Program</li> <li>Undergraduate Award Foundation Program</li> <li>Graduate Award Program</li> <li>Non-Academic Award Program/Unit</li> </ul> </li> <li>Offer Drop-In Question/Answer Sessions</li> </ul>	Council of Deans Cabinet
Mid-Sept. to Mid-Nov. 2017	<ul> <li>Academic Programs receive from Dean/VP draft criteria/indicator data by program. Consultation with Dean/VP and Academic Programs as needed on non-narrative portions of evaluation criteria.</li> <li>Programs complete narrative portions within evaluation criteria and submit to Dean/VP.</li> <li>Offer Workshop Support Sessions</li> </ul>	Meet and Confer (Oct. 5) Meet and Confer (Nov. 2) Council of Deans Exp. Cabinet (Sept. 25)
Late Oct. 2017	Establish Strategic Budget Planning Process Sub-Committee.	
Initial Categoriza	tion Phase	
Nov. 2017 to Jan. 2018 Late Nov. 2017	<ul> <li>Strategic Budget Planning Process Sub-Committee completes evaluation of narrative portions within the evaluation criteria.</li> <li>Narrative and non-narrative evaluation results merged to produce initial program category (Investment, Maintenance, or Reduction).</li> <li>Initial program category result communicated to the Program and respective Dean/VP.</li> <li>Offer Drop-In Question/Answer Sessions</li> </ul>	Meet and Confer (Dec. 7) Council of Deans Exp. Cabinet (Nov. 27)
	Establish Categorization Appeal Team.	
Final Categorizat JanMar. 2018	<ul> <li>Programs have the ability to file an appeal (30 business days following notification) for review by the Categorization Appeal Team.</li> <li>Categorization Appeal Team review and decision communicated with the appealing Program and respective Dean/VP (30 business days following appeal submission).</li> <li>Final categorization of programs published internally.</li> <li>Offer Drop-In Question/Answer Sessions</li> </ul>	Meet and Confer (Jan. 4) Meet and Confer (Feb. 1) Meet and Confer (Mar. 1) Council of Deans Exp. Cabinet (Feb. 19)
Process Review	and Evaluation Phase	
Sept. 2018	Establish Process Review and Evaluation Team	Meet and Confer Council of Deans Expanded Cabinet
OctDec. 2018	<ul> <li>Process and Evaluation Criteria and Indicators reviewed, updated, and published on the University's Strategic Budget Planning web site.</li> </ul>	Meet and Confer Council of Deans Expanded Cabinet



September 7, 2017

#### Dear Campus Community,

In my convocation address this Fall, *Determining Our Destiny; A New Era – Our Next 150 Years*, I discussed the movement in online learning within higher education over the past ten years from experimental to mainstream. The growth in online programs and enrollment is particularly evident among mid-size and large institutions. Numerous national reports document the growth and project future demand for online learning opportunities.

Here at Minnesota State Mankato, our engagement in online learning has slowly evolved over many years. Over the past five years, in particular, we have experienced growth in the number of students who enroll in at least one online course. Likewise, the number of students who enroll exclusively in an online program has grown. At present, our University has 50 programs that are authorized for online delivery within 48 states (plus the District of Columbia and the U.S. Virgin Islands). A vast majority of our programs approved for online delivery (90%) are at the graduate level.

As we examine our current and projected University student enrollment trends, online learning provides an opportunity to maintain current enrollment levels and the potential to grow future enrollment when and as desired. To better understand online learning choices and opportunities we need to consider, I asked the Cabinet to engage this past summer in a study of best practices, methods, and models in online learning across the country. In addition, I charged the Cabinet with drafting initial areas of work or critical next steps that the University would need to consider to more fully support our current online programs and our ability to expand our online program offerings in the future.

The enclosed Proposed Online Learning Solutions and Models: Capability Audit summarizes the work completed by the Cabinet and provides a rich foundation upon which we can begin further consideration of online learning opportunities. The draft document provides a starting point and guiding structure for campus conversation and engagement around core components such as market research methods; instructional development, design, and support structures; fiscal models; and program marketing and demand creation models.

As a community of scholars, I invite you to consider the challenges and opportunities that are presented within the Proposed Online Learning Solutions and Models: Capability Audit. Then, engage with a sense of urgency in determining our destiny with online learning as we approach our next 150 years of Big ideas. Real-world thinking.

Sincerely,

President

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# PROPOSED ONLINE LEARNING SOLUTIONS AND MODELS: CAPABILITY AUDIT SUMMARY

#### BACKGROUND

- National trends indicate online learning in higher education has moved from experimental to mainstream, with growth evident at mid- and large-size institutions.
- Our future sustainability as a University increasingly relies on maintaining and growing our student enrollment. In addition to aggressively recruiting our traditional student population of high school graduates, reaching new student populations students who otherwise would not or could not come to campus or one of our additional locations for our online programs is a potential to grow future enrollment.
- Over many years, our faculty have increasingly developed online programs, both degree and certificate, to
  the current level of 50 programs (90% at the graduate level), authorized for delivery in 48 states, the
  District of Columbia, and US Virgin Islands. However, successful online programs require a coordinated
  structure and operations across all divisions of the University marketing, enrollment, information
  technology, finance, and so on. To date, we have not yet achieved a seamless structure and function to
  fully support our online programs.
- Minnesota State system has initiated development of a strategic plan for online programs, and we aim to be a leader.
- The Higher Learning Commission, in our most recent re-affirmation of accreditation, identified the quality of online teaching and learning as an area for continuous improvement.

#### PROJECT SUMMARY

Rising to these opportunities and challenges, in May 2017, President Davenport charged the Cabinet to engage in a three-month Online Learning Solutions and Models project, that if successful, would enable the University to expand the offering of 100% online undergraduate and graduate award programs to students traditionally not served by the University through location-based programs. In short, the President charged the Cabinet to be prepared to lead campus-wide discussions through consultation and shared governance.

Further, any plans designed for expansion and/or extension of the University's portfolio of 100% online programs must be done ensuring:

- Academic quality and integrity
- Enrollment growth in new markets
- Fiscal sustainability and return
- Student success and satisfaction
- Access and equity
- Coherence with university strategic directions and master plans

#### DRAFT WORK PLAN DEVELOPMENT

The implications of potential online program growth crosses all divisions of the University. To prepare for campus conversations, the President assigned the development of proposed initial work plans for core components advancing online learning to Cabinet members and the Dean of University Extended Education. The proposed core components are as follows:

- Market Research Methodology
- Academic Program Capability and Capacity Model(s)
- Instructional Development, Design, and Support Structure
- Instructional and Program Quality Assurance Model(s)
- Academic Program Fiscal/Operating Model(s)
- Program Enrollment Management Pipeline, Data Processing, and Student Support Services ~ From Prospect to Alumni
- Program Marketing and Demand Creation Model(s)
- Program Launch and Scalability Methodology

The draft work for each core component establishes critical next steps that the University must consider in the expansion or extension of 100% online programs. The draft proposed work plans, a starting point of conversation, can be found at: <a href="http://www.mnsu.edu/planning/onlinelearning.html">http://www.mnsu.edu/planning/onlinelearning.html</a>

In addition, the project clarified some key assumptions for moving forward:

- Clarity of process and key steps are required to move from online program concept/idea to online program offering.
- Online program investments must be justified by market research and supported by a multi-year business plan.
- A launch and scalability plan must be established for each online program offering with clear performance benchmark indicators.
- Faculty and instructional models need to be clearly identified and understood for each online program offering.
- Online program quality and curriculum development must be supported through instructional development, design and support resources.
- Program marketing and demand creation is required.
- Clear processes for accurate tracking of student enrollment and the provision of support services must be established.

#### KEY CONSIDERATIONS AND IMPLICATIONS

While the proposed Online Learning Solutions and Models project provides a consultative path forward with the articulation of critical next steps, it also illuminates several strategic and structural considerations.

#### • Leadership for Online Learning

It is clear from the Cabinet's initial work that implementation of the proposed actions outlined will require a significant investment of time and expertise. In addition, the work is highly interconnected requiring extensive vigilance, collaboration, and coordination of activities across the University. The current structures to support the development of online learning at Minnesota State Mankato are necessary, but not sufficient to produce rapid success.

#### Governance Structure for Online Learning

The University Extended Education Sub-Meet and Confer encompasses two high growth and transformative activities: face-to-face offerings at additional locations and online learning. The expansion of 100% online programs would require an initial "heavy lift" in all divisions of the University. As outlined, market research, academic program planning, accounting structures, instructional design support, and faculty instructional and compensation models, to name just a few, must be carefully considered.

Investment of Resources

Expanding 100% online programs will require an investment of resources, especially faculty and staff time.

#### **TIMELINE**

- Near Term (The 2017-2018 Academic Year)
  - o Share and consult on the proposed Online Learning Solutions and Models project through the University's Meet and Confer process.
  - o Identify a small number of existing online programs (1-3) that are prime for expansion to serve as pilots for the new models and methods articulated.
- Beyond 2018 (The Next 3 Years)
  - O Successful completion of foundational work, in particular, market research and an academic plan for 100% online programs, will guide the extent and rate of expansion of 100% online programs through Spring of 2021 in concert with the implementation of the University Strategic Plan, 2016-2021.

#### CAMPUS CONSULTATION

To begin this process, consultation on the *proposed* Online Learning Solutions and Models project is requested, by the October Meet & Confer, specifically on the *four key questions*:

- 1. Are there *additional online learning core components*, beyond those already identified within the draft document (i.e. market research, academic program capability, etc.), that are needed to guide future campus conversations and work related to online learning?
- 2. Are there Goals and Objectives articulated within the draft document that are not necessary to support 100% online programs currently offered by the University and/or future 100% online programs? Are there critical areas that need to be added to the draft document?
- 3. Are the timelines suggested within the draft document reasonable for moving forward?
- 4. Is the University Extended Education Sub-Meet and Confer the recommended body for future shared governance and consultation related to online learning? Are there alternative and/or additional structures or formats that would be desired?

The draft proposed work plans can be found at: <a href="http://www.mnsu.edu/planning/onlinelearning.html">http://www.mnsu.edu/planning/onlinelearning.html</a>

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#### MINNESOTA STATE UNIVERSITY, MANKATO 2016 CAMPUS CLIMATE SURVEY RESULTS AT-A-GLANCE DRAFT 9-6-17

In fall 2016, Minnesota State University, Mankato invited all students, faculty, staff, and administration to participate in a campus climate survey. The response rate was remarkable — nearly 10% of the campus population weighed in. Following is a snapshot of who responded, what the University learned, and subsequent action University leadership plans to take.

#### Who responded

Role: 63% staff, 21% students, 14% faculty, 2% administration Sex/Gender: 61% female, 27% male, 2% trans/non-binary/custom Disability: 2% mental health, 1% learning, <1% all other disabilities

Sexual Orientation: 62% heterosexual, 4% bisexual, 2% custom, <1% gay or lesbian

Religion: 48% Christian, 15% atheist/agnostic, 5% custom, 2% Muslim, 1% Buddhist, 1% Hindu, 1% folk,

indigenous, or Jewish

Race: 55% Caucasian, 5% African American, 4% Hispanic/Latino/Latina, 2% Native American, <1% Hawaiian/Pacific

Islander

Parental Status: 9% parent/guardian

Military Experience: 2% Veteran, 1% active duty Language: 68% English as first language National Origin: 68% born in the United States

#### What the University learned

- In general, students, faculty and staff believe the University is doing a fair job of creating a welcoming environment.
- · Veteran students generally feel unwelcome on campus. Many feel unappreciated by faculty.
- People of color tend be less satisfied with the campus climate, more so among employees than students.
- · LGBT+ employees generally are less satisfied with the campus climate than their straight counterparts.
- · Many minority faculty find faculty-oriented programs and multicultural events unhelpful.
- Minority employees perceive unfair application of rules, a lack appreciation from leadership, and few people similar to themselves succeeding. Minority students share these perceptions to a lesser degree.
- While some efforts designed to benefit minority groups (e.g., gender-neutral bathrooms, lactation spaces) are having the intended effect of seeming useful to those groups, majority groups are less inclined to feel that way.
- Attitudes about protests on campus are mixed, with some concern about line between free speech and harassment.
- · Of the responses with comments, many comments were racist, anti-Islam, or otherwise offensive.

#### Action University leadership plans to take

- 1) Ask the Dean of Institutional Diversity, in collaboration with the President's Commission, to work with the University community to better understand the findings and ensure that they're reflected in the upcoming Diversity and Inclusion plan.
- 2) Identify and examine programs and policies which are having the intended effect on target populations, in order to accurately and effectively stay the course and improve.
- Learn about what's driving dissatisfaction and perceived discrimination, possibly through further surveys
  or discussion groups.
- 4) Develop solutions uniquely suited to this institution, in order to raise the level of ownership, comfort and pride in the campus climate.

A full report of this study's results appears on the Institutional Diversity website, <u>www.mnsu.edu/cultdiv</u>. The page also includes an anonymous comment form for those interested in helping develop solutions.